**Privacy Policy**

Last updated: August 9, 2019

This Privacy Policy is applicable to [www.cyprussupportgroup.com](http://www.cyprussupportgroup.com) (the “Site,” “We”, “Our” or “Us”).

This Privacy Policy describes policies and practices of C.S.G. CYPRUS SUPPORT GROUP LTD. (the “Company”) with regard to collection and use of your personal data and applies when the Company acts as a data controller with respect to the personal data of the Site users.

***Information we collect***

We may ask you to provide Personal Information when you use the Site, participate in a marketing/sales promotion or an online survey; subscribe to our newsletters, promotional emails or other materials; request information about our products and services.

Personal Information we request may include your email address, name, home address, billing information and telephone number.

We may collect information about your visits to the Site, including the pages you view, the links and advertisements you click, search terms you enter, and other actions you take in connection with the Site. We may also collect certain information when you visit the Site, such as your Internet Protocol (IP) address, browser type and language, access times, the Uniform Resource Locator (URL) of the website that referred you to our website and to which URL you browse away from our sites if you click on a link on the Site.

***How we use your personal information***

We use your Personal Information to deliver the products and support; send communications to you, such as information about products and services available, important product notices, promotional offers and surveys; advertise and market our software product lines and solutions by delivering targeted advertisements on the Site and other sites; administer, customize, personalize, analyze and improve our products, services (including the content and advertisements on the Site), technologies, communications and relationship with you; enforce the Site Terms of Use and/or separate agreements (if applicable) with you; prevent fraud and other prohibited or illegal activities; protect the security or integrity of the Site, our business, or our products or services; or otherwise, as disclosed to you at the point of collection or as required or permitted by law.

***Disclosing your personal information***

We may share your Personal Information with our affiliated companies or business partners to provide services you request, to make our business more responsive to your needs, to provide you with information about our products and services, or for research and analysis. We may also disclose your Personal Information in connection with legal orders from law enforcement or other government bodies; as required by law or regulation; to protect our rights as well as those of our affiliated companies, our customers, or others; to combat fraud or criminal activity; or with your consent.

Except as described above, we will not disclose your Personal Information to third parties for their own marketing purposes unless you have provided consent.

***Selecting your communications preferences and opting out of marketing***

You may choose to receive or not receive marketing communications from us by indicating your preferences. If you would prefer not to receive future marketing communications, or wish to change or modify information previously provided or delete inaccuracies, please contact us at [info@cyprussupportgroup.com](mailto:info@cyprussupportgroup.com) Upon receipt of your request, your information will be updated as soon as possible, but no later than seven (7) days after our receipt of your request. We will respond to all requests for access to your Personal Information within 10 (ten) working days. We will retain your Personal Information for as long as needed to provide our services and as necessary to comply with our legal, regulatory or compliance obligations. Even if you opt out of receiving marketing communications, we may still communicate with you in connection with fulfilling your request.

***How we secure your personal information***

We are committed to protecting the security of your Personal Information. We use a variety of security technologies and procedures to help protect your Personal Information from unauthorized access, use and disclosure. While we strive to protect your Personal Information, we cannot ensure or guarantee that the Personal Information or private communications you transmit to us will always remain confidential, and you do so at your own risk.

***Amendments***

We reserve the right to make changes to this Privacy Policy at any time and for any reason. We will notify you about any changes by updating the “Last Updated” date of this Privacy Policy. Any changes or modifications will be effective immediately upon posting the updated Privacy Policy on the Site, and you waive the right to receive specific notice of each such change or modification. We encourage you to periodically review this Privacy Policy.

***Contact Us***

If you have questions or concerns regarding this Privacy Policy, please contact us at  [info@cyprussupportgroup.com](mailto:info@cyprussupportgroup.com)